



Dr. Richard Tynan
Privacy International
46 Bedford Row, London, WC1R 4LR
United Kingdom

Dear Dr. Tynan,

Thank you for your letter dated August 19, 2013. Samsung Electronics takes customer privacy and the protection of personal information very seriously and we appreciate that you contacted us with your inquiry on this matter.

Please refer to the following answers that specifically address the questions from your letter.

- 1. When the user requests any of your handsets to be powered off, what components, if any remain active i.e. consuming power?
 - No components remain active after our handsets are powered off.
 - a. If some components do remain active, what is the power source for these components i.e. capacitor, battery or power transmitted from an external source?
 - Battery power is required for any component to remain active.
- 2. Is there any condition, or set of conditions, whereby components of your handsets would be subsequently activated after the user requests any of your handsets to be powered off, other than by the user requesting the phone to be powered on?
 - No components can be activated after our handsets are powered off.
 - a. If some components do activate, can the command or set of commands to activate originate from within the handset hardware?
 - Not applicable.
 - b. If some components do activate, can the command or set of commands to activate originate from within the handset's Operating System?
 - Not applicable.
 - c. If some components do activate, can the command or set of commands to activate originate from a source external to the handset?
 - Not applicable.



3. Do any of your handset's transceivers remain active or become active after the user has requested the handset to be powered off without any further user interaction?

- No transceivers remain or become active after our handsets are powered off.

4. Is there any other way of causing one of your handsets to emit a signal while the handset is powered off and without any further interaction from the user?

- No, we are not aware of such way.

We hope that your inquiry has been thoroughly responded. We express our appreciation for your endeavor in defending and promoting the right to privacy around the globe. I would like to thank you for your interest in the activities of Samsung Electronics.

Sincerely,

Global Policy & Relations Team Samsung Electronics Co., Ltd.

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